

QUARTERLY PROGRESS REPORT ON REDRESSAL OF PUBLIC GRIEVANCES

Name of the Ministry / Department: **Bridge & Roof Co. (India) Ltd.**
(Under the Ministry of HI & PEs)

Quarter ending: 30.06.2021

No. of grievances outstanding at the beginning of the quarter	No. of grievances received during the quarter with board categorization : Pertaining to					No. of grievances disposed of		
	(a)	(b)	(c)	(d)	(e)	(a)	(b)	(c)
	Procedural Delay	Misbehavior or Unsympathetic behavior of staff	Others	Service	Total	In favour of complainant	In rejection	Total
1.	2.					3.		
NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
<u>No. of grievances-cases outstanding at the end of the quarter</u>								
No. of cases pending for less than 3 months	No. of cases pending for less than 3-6 months	No. of cases pending for less than 6-12 months	Pending for more than 2 years		Total of 4, 5, 6 & 7			
4.	5.	6.	7.	8.				
NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL

For BRIDGE & ROOF CO. (I) LTD.



(ABHIJIT ROY)
GENERAL MANAGER (HR & E)