


**QUARTERLY PROGRESS REPORT ON REDRESSAL OF PUBLIC GRIEVANCES**

Quarter ending : 30.06.2016

**Name of the Ministry/ Department: Bridge & Roof Co.(I) Limited, A Govt. of India Enterprise  
(Under Department of Heavy Industry, Ministry of Heavy Industries and Public Enterprises, Govt of India)**

No. of grievances outstanding at the beginning of the quarter	No. of grievances received during the quarter with broad categorization pertaining to :					No. of Grievances disposed off		
	(a)	(b)	(C)	(d)	(e)	(a)	(b)	(c)
	Procedural Delay	Misbehaviour or unsympathetic behavior of staff	Others	Service	Total	In favour of the Complainant	In rejection	Total
1	2.					3.		
NIL	NIL	NIL	1	NIL	NIL	NIL	NIL	1 (one)
No. of grievances-cases outstanding at the end of the quarter								
No. of cases pending for less than 3 months	No. of cases pending for less than 3-6 months		No. of cases pending for less than 6-12 months		Pending for more than 2 years	Total 4,5,6 & 7		
4.	5.		6.		7			
NIL	NIL		NIL		NIL	NIL		

For Bridge & Roof Co. (I) Limited

  
 (Abhijit Roy)  
 Dy. General Manager (HR & E)

Date : 30.06.2016